

2FA Method Registration

Access to CIGP's E-Platform is protected by **time-based one-time password (TOTP)** 2-factor authentication (2FA).

On your first connection, you will be required to register your mobile device to provide one-time passwords to login successfully.

Register your mobile device

The instructions below describe the registration process with Microsoft Authenticator. However the system is also compatible with other "Authenticator" apps available in your app store such as Google Authenticator or LastPass Authenticator.

After entering the username and password provided by CIGP, you will be redirected to the 2FA device registration page.

Follow the link provided to install the Microsoft Authenticator app if you haven't already and scan the QR code with the app to register your account.

[< Cancel](#)

 **CIGP**

Download the Microsoft Authenticator using the download links for iOS and Android or use any other authenticator app of your choice.

Once you've downloaded the Authenticator app, you can use any of the methods below to continue with enrollment.

Scan the QR code

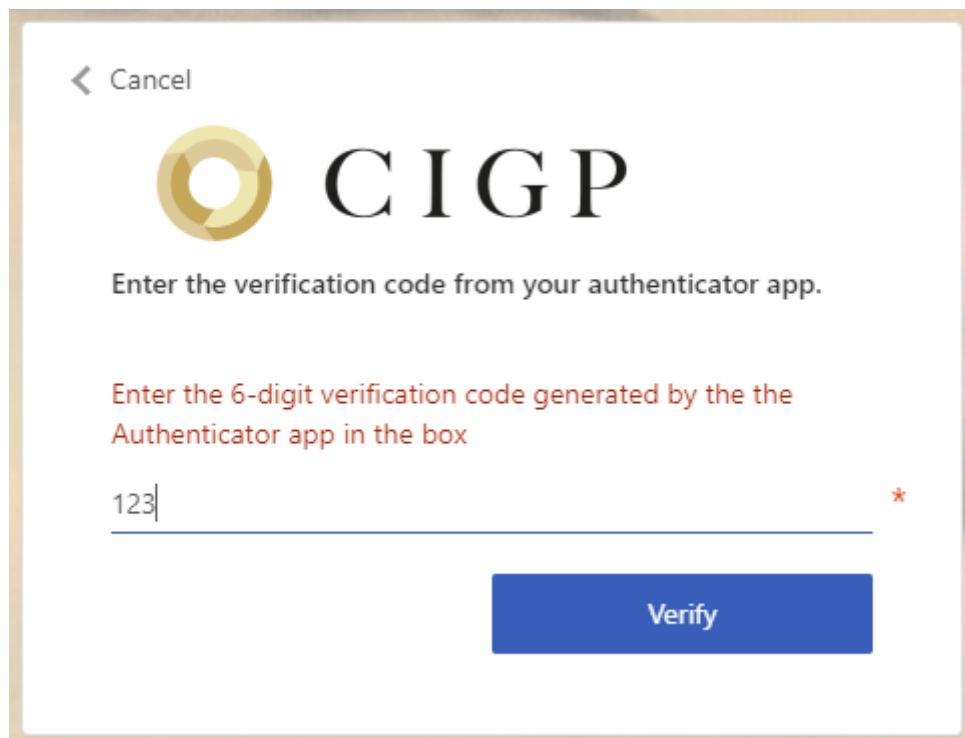
Using your app scan this QR code and click "Continue"




[Can't scan? Try this](#)
[Still having trouble?](#)

Continue

Once this is done, you will be redirected to a new page to input the 6 digits TOTP.

A screenshot of a mobile application interface for CIGP. At the top left is a back arrow and the word "Cancel". In the center is the CIGP logo, which consists of a yellow circular icon with a white 'C' and the letters "CIGP" in a serif font. Below the logo, the text "Enter the verification code from your authenticator app." is displayed. Further down, a red instruction reads "Enter the 6-digit verification code generated by the the Authenticator app in the box". Below this is a text input field containing "123" and a red asterisk to its right. At the bottom center is a blue button labeled "Verify".

< Cancel

 CIGP

Enter the verification code from your authenticator app.

Enter the 6-digit verification code generated by the the Authenticator app in the box

123 *

Verify

Register a new mobile device

Please contact your CIGP Relationship Manager if you wish to register a new device for 2FA.

Your Relationship Manager will let you know when you can attempt to log in again and restart the registration process with your new device.

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