

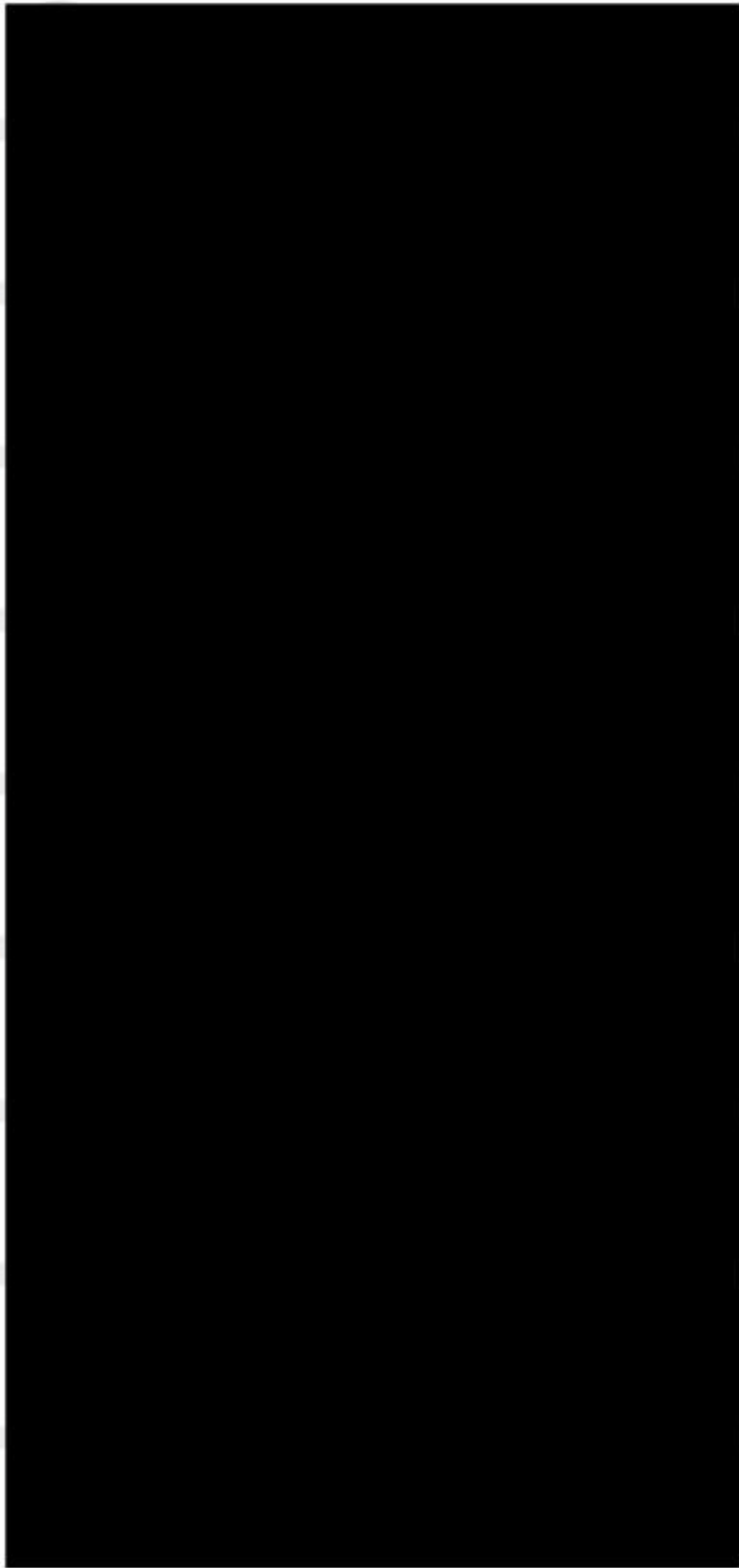
# Sign in - Step 2

## Step 2 - TOTP

After inputting your username and password in step 1, you will need to input a one-time password (OTP) from your 2FA-registered device to continue with the sign in process.

Refer to [this page](#) if you need to register or re-register your 2FA device

1. Open the authenticator app on your registered device and locate the entry for **CIGP E-Platform**



CIGP E-Platform

████████████████████@████████████████████.mail.com



Authenticator



Passwords



Payments




Addresses



Verified IDs



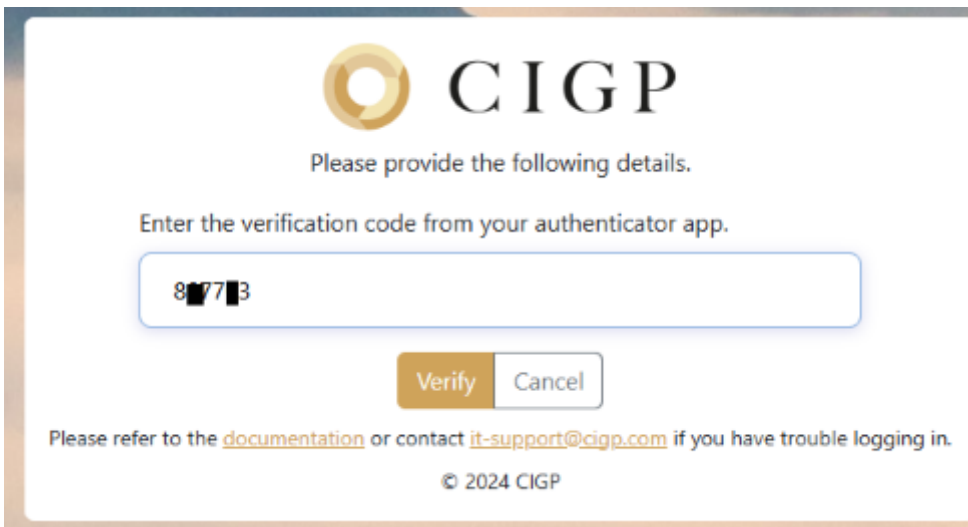
 One-time passwords enabled  
You can use the one-time password codes generated by this app to verify your sign-ins

 One-time password code  
8 7 7 3



*Example: Microsoft Authenticator*

2. Input the code in the E-Platform login page and press *Verify*  
*Do not input any space character.*



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